



Our Ref: MH/T356/357/359/Stage4/0711

Consultation and Engagement Centre
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Dear Stakeholder

Review of bus routes 53, N/137, 417, 60, 689 and 690

We wrote to you last year regarding bus services that we would be reviewing over a six month period. We have now concluded our review of routes 53, N/137, 417, 60, 689 and 690 and can update you.

Our review took account of passenger usage, reliability data, timetables, vehicle type, area served and feedback received. We are grateful to those who have already responded with comments. These have been carefully considered.

Route 53 (Plumstead – Whitehall)
Route N137 (Crystal Palace – Oxford Circus)
Route 417 (Crystal Palace – Clapham Common)
Route 60 (Streatham – Old Coulsdon)

We are not making any changes to the above routes.

A summary of our route review is given below.

Route 53 (Plumstead – Whitehall)

We will keep passenger demand under review on this service, monitoring any change in demand for a night service in the Belvedere area as requested by Bexley Council.

Valerie Shawcross AM requested an increase in the frequency of the route. Capacity is generally well matched to demand on this route, however we will keep this under review.

The Westminster Society suggested a re-route of the service at Westminster Station. They suggested that buses turn right to operate along Victoria Embankment, making the run to the stand easier. This was investigated but would disadvantage approximately 1,000 passengers a day so will not be progressed.

Route 137 (Streatham Hill – Oxford Circus)

We are going to operate three additional journeys towards Oxford Circus in the morning peak to provide extra capacity. These will begin in September 2011.

The Royal Borough of Kensington and Chelsea requested to know the vehicle type that would operate on the route when the new contract begins. The vehicles on the route will be a mixture of new and existing double deck buses. There are no plans at the present time to operate hybrid buses on this route as part of the new contract.

Route 689 (West Norwood - Burntwood School, Earlsfield; via Tulse Hill) Route 690 (West Norwood – Burntwood School, Earlsfield; via Norwood Road)

We are going to be restructuring these services as a single route, 690. It will run with two journeys in the morning – one from West Norwood to Burntwood School via Norwood Road, and one from Clapham Common to Burntwood School. In the afternoon there will be three journeys – one from Burntwood School to West Norwood via Norwood Road and two from Burntwood School to Clapham Common.

The current routeing of the 689 between Clapham Common and West Norwood will no longer operate.

This letter is part of the process which fulfils the requirement for TfL to consult under Section 183 of the Greater London Authority Act 1999.

Yours sincerely



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To provide a speedier and more economical service, we would like to communicate with you by email in future. Please email **STEngagement@tfl.gov.uk** and let us know your email address if you have one.